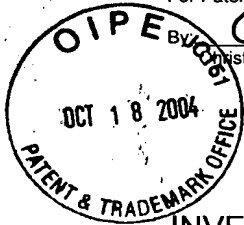


CERTIFICATE OF FIRST CLASS MAILING

I hereby certify that this paper and/or fee is being deposited with the United States Postal Service as First Class Mail service on 10-15-04 and is addressed to the MAIL STOP AMENDMENT, Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450.



By Christie L. Cermak
Christie L. Cermak

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTOR(S) : Chien-Sheng Chou
TITLE : CUSTOMIZABLE REMOTE ORDER
ENTRY SYSTEM AND METHOD
APPLICATION NO. : 09/768,148
FILED : January 23, 2001
CONFIRMATION NO. : 3609
EXAMINER : Boris M. Pesin
ART UNIT : 2174
LAST OFFICE ACTION : June 17, 2004
ATTORNEY DOCKET NO. : A0772
XERZ 2 00395

RECEIVED

OCT 20 2004

Technology Center 2100

MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Dear Sir:

Responsive to the Office Action mailed June 17, 2004, please amend the above-identified application as follows.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments begin on page 9 of this paper.



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AMENDMENT TRANSMITTAL LETTER

Technology Center 2100

Attorney Docket No.: A0772

XERZ 2 00395

| | | |
|----------------------|--|--------------------------|
| Ser. No.: 09/768,148 | Filed: January 23, 2001 | Examiner: Boris M. Pesin |
| Art Unit: 2174 | Title: CUSTOMIZABLE REMOTE ORDER ENTRY SYSTEM AND METHOD | |

To the Commissioner for Patents:

Transmitted herewith is an Amendment in the above-identified application. The fee has been calculated as shown below.

| CLAIMS AS AMENDED | | | | | | |
|-------------------|----------------------------------|-------|------------------------------------|-----------------------------|------|-----------------|
| | Claims remaining after amendment | | Highest Number Previously Paid For | No. of Extra Claims Present | Rate | Additional Rate |
| Total Claims | 26 | Minus | 29 | 0 | X 18 | \$0.00 |
| Indep. Claims | 2 | Minus | 3 | 0 | X 88 | \$0.00 |
| TOTAL | | | | | = | \$0.00 |

- ☐ No additional fee is required.
- ☐ A check in the amount of \$_____ is attached.
- ☐ Charge \$_____ to Deposit Account No. 24-0037.
- ☒ Applicants hereby petition the Commissioner under 37 C.F.R. § 1.136(a) and request a **one-month extension of time** to respond to the outstanding Office Action. Enclosed is a check in the amount of \$110.00 to cover the applicable extension of time fees.
- ☒ Applicants request any extensions of time that may be necessary and authorize the required fees be charged to Deposit Account No. 24-0037.
- ☒ Please charge any additional fees or credit overpayment to Deposit Account No. 24-0037.

Respectfully submitted,
FAY, SHARPE, FAGAN,
MINNICH & MCKEE, LLP

Patrick R. Roche, Reg. No. 29,580
Jeffrey N. Zahn, Reg. No. 54,864
1100 Superior Avenue, 7th Floor
Cleveland, Ohio 44114-2579
(216) 861-5582

Date: October 15, 2004

10/19/2004 MBEYENE1 00000102 09768148

02 FC:1251

110.00 OP

CERTIFICATE OF MAILING

Under 37 C.F.R. § 1.8, I certify that this Amendment Transmittal Letter and accompanying document(s) are being

☒ deposited with the United States Postal Service as First Class mail, addressed to: MAIL STOP AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date indicated below.

☐ transmitted via facsimile in accordance with 37 C.F.R. § 1.8 on the date indicated below.

☐ deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated below and is addressed to: MAIL STOP AMENDMENT, Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

| |
|-------------------------|
| Express Mail Label No. |
| Date <u>10-15-04</u> |

| |
|--|
| Signature <u>Christie L. Cermak</u> |
| Printed Name Christie L. Cermak |